MAESTRO

LIMITED WARRANTY

Thank you for purchasing this Maestro unit, which is covered by a limited 7 year compressor, a 2 year parts warranty as well as a 1 year limited "No Hassle Unit Replacement Warranty," where should the compressor fail or there is a leak in the refrigeration circuit within the first 12 months from date of startup, we will provide a new unit (no labor allowance). All shipping expenses of the new Maestro unit or replacement warranty parts are the responsibility of the distributor/rep or end user.

The warranty period mentioned above are only valid if the unit is registered online (https://olimpiasplendidusa.com/warranty) within 90 days from date of startup[1]. And if the unit is installed by an installer that has participated in the "mandatory" Maestro Certification training.

All units that are deemed repairable within the warranty period are to be shipped to and from a Maestro Authorized Service Center (MASC)at the owner's expense. MASC locations can be found by calling Olimpia Splendid Techincal Support 1-800-408-5196. Ext 103

THIS LIMITED WARRANTY DOES NOT COVER THE FOLLOWING[2]:

1. Damage caused by transportation or handling.
2. Service calls to your home for delivery or pick-up, installation, instruction, replacement of house fuses, connection of house wiring or plumbing, or to correct unauthorized repairs.
3. Failure of product to perform during power failures and interruptions or inadequate electrical service.
4. Damage caused to the product by accident, vermin, lightning, winds, fire, floods, or any other acts of God.
5. Damages caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, or inadequate or interrupted water supply.
6. Damages caused by inadequate supply of air.
7. Damages caused by operating the product in a corrosive environment.
8. Repairs when this product is applied in other than single/multi family households use or contrary to the instructions described in the product user manual.
9. Damage resulting from accident, alteration, misuse, abuse, or improper installation, application, repair, or maintenance. Improper repair includes the use of parts not approved or specified by Olimpia Splendid USA.
10. Normal maintenance as described in the user manual, such as cleaning or replacing filters, cleaning coils, etc.
11. Use of accessories or components that are not compatible or factory approved for this product.
12. Products with altered or removed serial numbers.
13. Changes in the appearance of the product that do not affect product performance.
14. Increases in utility costs and additional utility expenses
15. A completed data sheet, available at www.OlimpiaSplendidUSA.com, must be submitted along with the warranty claim if requesting a replacement unit due to compressor failure. Claims submitted with a missing or incomplete data sheet are subjuct to delays and/or warranty rejection.

DISCLAIMER OF IMPLIED WARRANTIES - LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. OLIMPIA SPLENDID SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

This warranty is subject to change without notice, please contact us or check our website for latest updates.

*Product Registration Information:
(**THIS SECTION TO BE FILLED OUT BY INSTALLER**)

Model Number: _____
Serial Number:_____
Date of Purchase: _____
Purchased from: _____
Installation Company Name:_____
Installation Company Phone:_____

Contact Information:

Olimpia Splendid USA, Inc.
870 International Parkway, Suite 120
Flower Mound, TX 75022
Sales@OlimpiaSplendidUSA.com
CustomerService@OlimpiaSplendidUSA.com
TechSupport@OlimpiaSplendidUSA.com
Technical Support: 1-800-408-5196 ext:103
www.OlimpiaSplendidUSA.com

[1] The warranty period for an unregistered unit will be 5 years for compressor, 1 year on parts and a 30 day unit replacement warranty (as outlined above) . To register your warranty, submit the above information online at: https://olimpiasplendidusa.com/warranty

[2] The cost of repair or replacement under these excluded circumstances shall be the responsibility of the end user.