MAESTRO

LIMITED WARRANTY

Thank you for purchasing the Olimpia Splendid Maestro Heat Pump and/or its accessories, which is covered by a limited 7 year compressor and 2 year parts and accessories warranty as well as a 1 year limited "No Hassle Unit Replacement Warranty," where should the compressor fail or there is a non-repairable leak in the refrigeration circuit within the first 12 months of operation from date of startup, we will provide a new replacement unit (no labor allowance), with all shipping expenses of the new Maestro unit or any replacement warranty parts being the responsibility of the distributor/rep or end user. Labor is to be covered for a 12 month period from the date of start up by the installing contractor.

The warranty period mentioned above is only valid if the unit is registered online at https://olimpiasplendidusa.com/warranty within 90 days from date of startup. The unit MUST be installed by a certified installer that has participated in the mandatory Maestro Certification training. Please contact techsupport@olimpiasplendidusa.com to schedule the certification training dates and times.

Maestro Authorized Service Centers (MASC) can be found by emailing Olimpia Splendid Technical Support at techsupport@olimpiasplendidusa.com

THIS LIMITED WARRANTY DOES NOT COVER THE FOLLOWING[2]:

- **Damage caused by transportation or handling.**
- **Service calls to your home for delivery or pick-up, installation, instruction, replacement of house fuses, connection of house wiring or plumbing, or to correct unauthorized repairs.**
- **Failure of product to perform during power failures and interruptions or inadequate electrical service.**
- **Damage caused to the product by accident, vermin, lightning, winds, fire, floods, or any other acts of God.**
- **Damages caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, or inadequate or interrupted water supply.**
- **Damages caused by inadequate supply of air.**
- **Damages caused by operating the product in a corrosive environment.**
- **Repairs when this product is applied in other than single/multi family applications or contrary to the instructions described in the product user manual.**
- **Damage resulting from accident, alteration, misuse, abuse, or improper installation, application, repair, or maintenance. Improper repair includes the use of non-approved factory parts as specified by Olimpia Splendid USA.**
- **Normal maintenance as described in the user manual, such as cleaning or replacing filters, cleaning coils, etc.**
- **Use of accessories or components that are not compatible or factory approved for this product.**
- **Products with altered or removed serial numbers.**
- **Changes in the appearance of the product that do not affect product performance.**
- **Increases in utility costs and additional utility expenses**

A completed warranty claim form, available at https://olimpiasplendidusa.com/warranty, must be submitted by the installer to the local authorized Olimpia Splendid USA distributor/rep requesting replacement spare parts and/or a replacement unit due to compressor failure or non-repairable leak in the refrigeration circuit. Claims submitted with a missing or incomplete information are subject to delays and/or warranty rejection.

DISCLAIMER OF IMPLIED WARRANTIES - LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. OLIMPIA SPLENDIDUSA SHALL NOT BE LIABLE FOR CON-SEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

This warranty is subject to change without notice, please contact Olimpia Splendid USA

*Product Registration Information:
(**THIS SECTION TO BE FILLED OUT BY INSTALLER**)

Model Number: _____
Serial Number: _____
Date of Purchase: _____
Purchased from: _____
Installation Company Name: _____
Installation Company Phone: _____

Contact Information:

Olimpia Splendid USA, Inc.
870 International Parkway, Suite 120
Flower Mound, TX 75022

www.olimpiasplendidusa.com
sales@olimpiasplendidusa.com
customerservice@olimpiasplendidusa.com
techsupport@olimpiasplendidusa.com
Technical Support: 1-800-408-5196 ext:103

[1] The warranty period for an unregistered unit will be 5 years for compressor, 1 year on parts and a 30 day unit replacement warranty (as outlined above) . To register your warranty, submit the above information online at: https://olimpiasplendidusa.com/warranty

[2] The cost of repair or replacement under these excluded circumstances shall be the responsibility of the end user.